



SUSTAINABILITY REPORT

2022 / 2023

CONTENTS

1. About The Report 1

2. Facility Introduction and Facility Features 3

3. Sustainability Team..... 5

5. Personnel and Working Life..... 15

6. Social Studies Carried Out 17

7. Cultural Studies 19

1. About The Report

We started our sustainability studies as of 2023. The development we have made in this direction; We aim to share it with our Management, employees, guests, suppliers and all our other partners and thus increase the awareness we will create at this Point and turn it into common goals and successes. This prepared sustainability report includes data for the 2022-2023.

2. Facility Introduction and Facility Features

Our hotel was established on the seafront in the city center of Alanya, the pearl of the Mediterranean, and was opened in 2016. It offers the unique castle view of Alanya along with the magnificent sea and mountain views. We have a private beach and pier belonging to our hotel. Our beach is located within a blue flag registered beach. The operation of our hotel is carried out based on ISO 10002:2014 Customer Satisfaction and Customer Complaints Management System, ISO 22000:2018 Food Safety Management System, ISO 14001:2015 Environmental Management System and ISO 9001:2015 Quality Management System standards.

General features

* Meeting halls;

Multi-purpose hall & Amphitheater: 732 m² wide.

Meeting room 1: 200 m²

Meeting room 2: 80m²

is wide.

* The main restaurant has a capacity of 475 people. (200 indoor + 275 outdoor capacity.)

* Pets are not accepted.

* Internet is available in rooms and public areas.

*Night shows are held between 20.30 and 23.00.

Room Features

* Our hotel has 321 rooms. There is a Mini Bar in the room.

Standard rooms; It is 28-41 m². It is suitable for accommodation for a maximum of 3+1 people.

View: Side sea-land view.

Balcony: These are rooms with or without a balcony.

Honeymoon suite rooms; It is 46-62 m² wide. Maximum for 2 people.

View: Direct sea view. There is a private jacuzzi.

Honeymoon rooms; These are honeymoon suites without balconies.

Family (Bunk Bed) rooms; It is 39 m² wide. It is suitable for maximum 2+2 accommodation.

View: Side sea view.

Balcony: These are rooms with or without a balcony.

The bunk bed is located in a section separated by a separator. Playstation 4 is available in these rooms.

Family suite rooms; It is 58-74 m² wide. It is suitable for accommodation for a maximum of 5+1 people. View: Side sea or land view. Balcony: These are rooms with or without a balcony. These are rooms with connecting doors.

Family suite (sea view) rooms; It is 62 m² wide. It is suitable for accommodation for a maximum of 4 people.

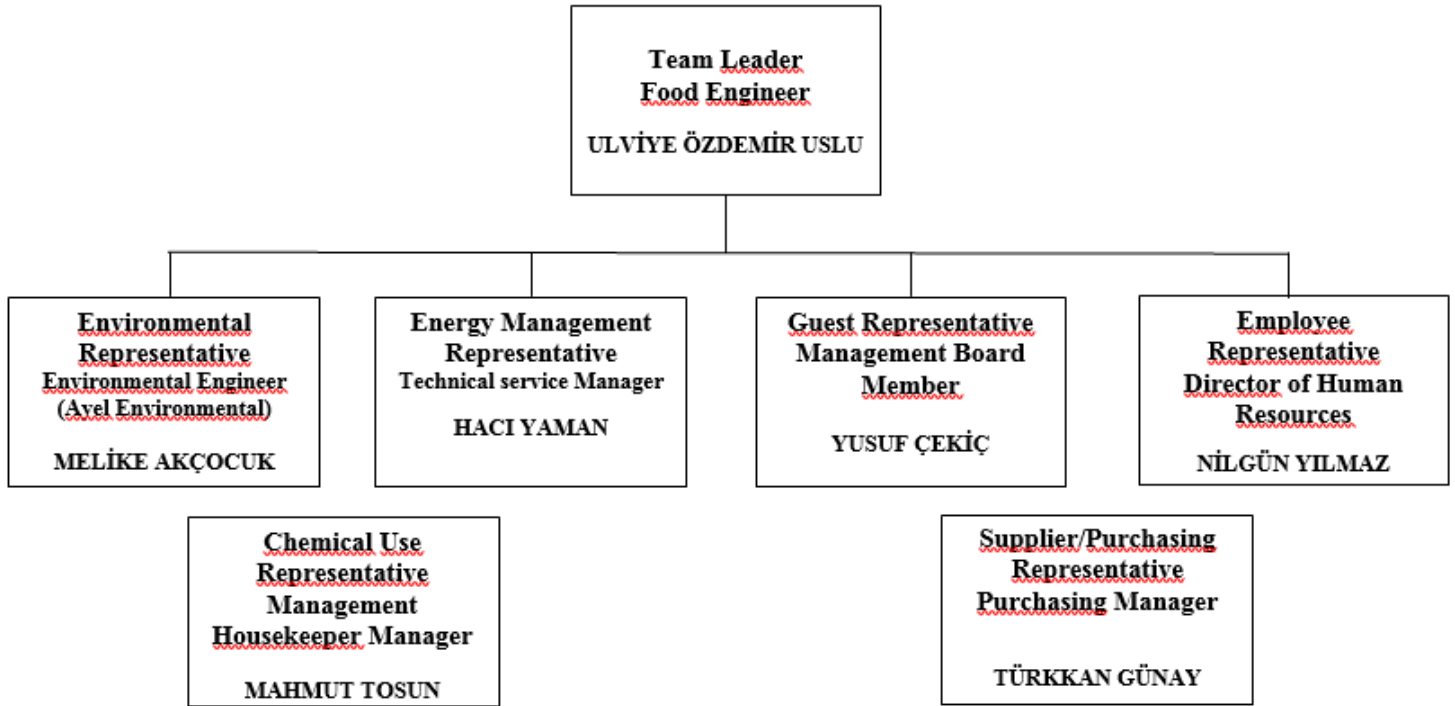
View: Direct sea view.

These are rooms with balconies. These are rooms with connecting doors.

We have disabled rooms where our disabled guests can easily accommodate.

Mini club(4-12 years); It is open between 10.00-12.30 / 14.30 – 17.30.

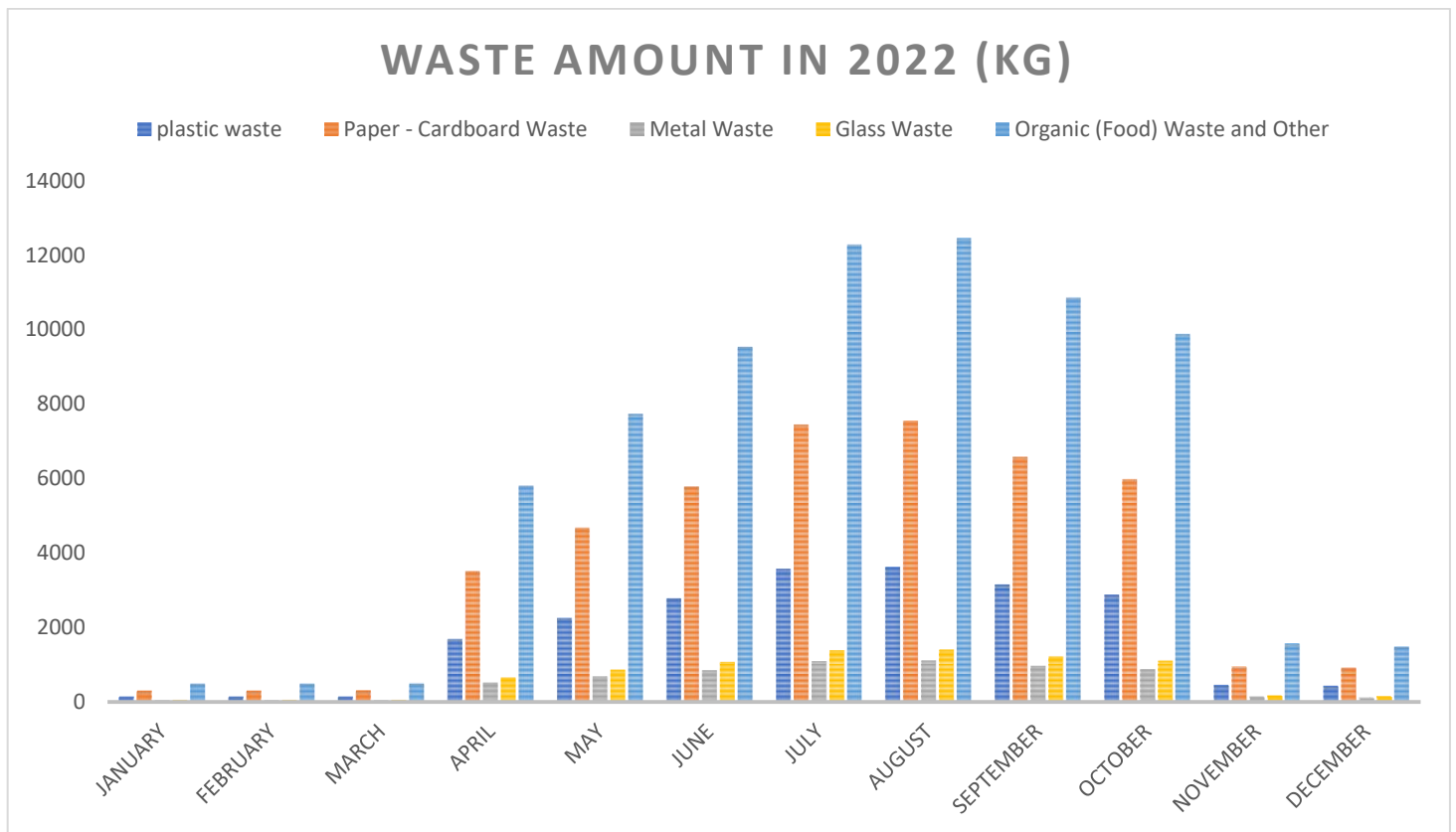
3. Sustainability Team



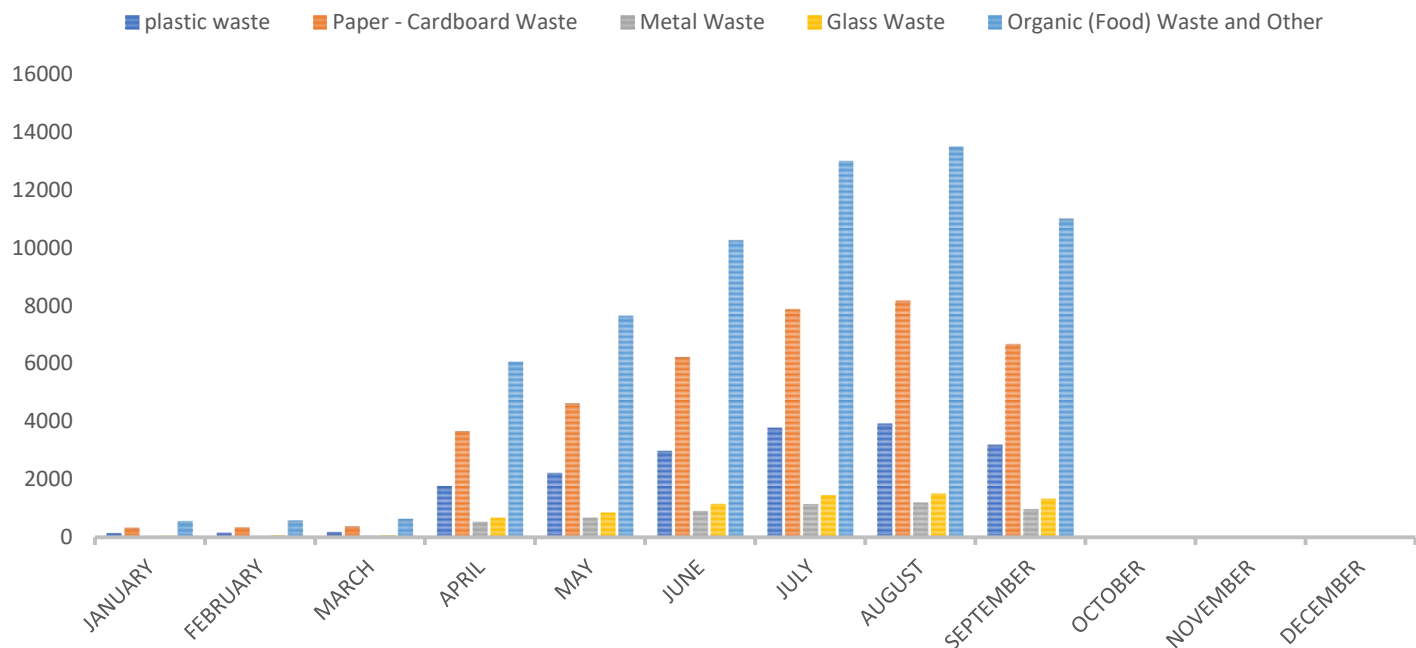
4. Reducing Environmental Impacts

Our business works to prevent the deterioration and destruction of environmental values, to eliminate existing deteriorations, and to improve and develop the environment. The studies and follow-ups are carried out by following legal obligations and based on these obligations. Every work done in our facility is monitored periodically.

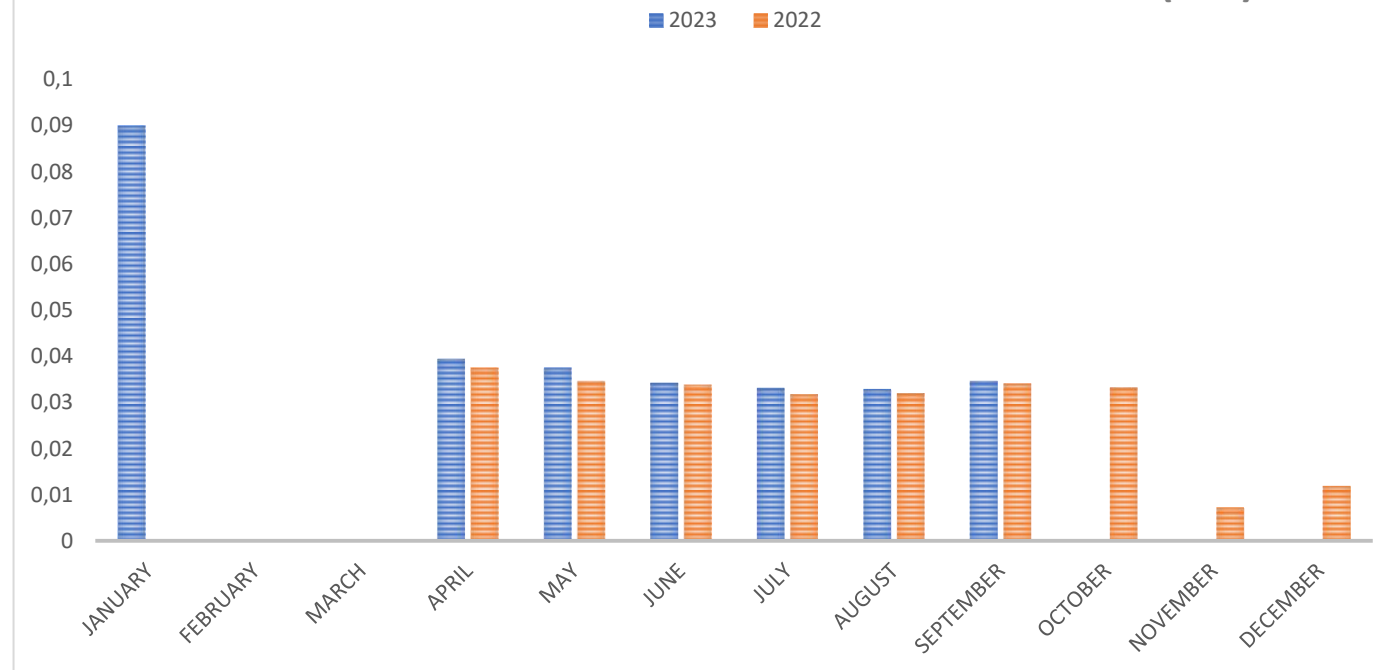
- Within the scope of zero waste, packaging waste, organic waste, medical waste, waste vegetable oils and hazardous waste are separated.



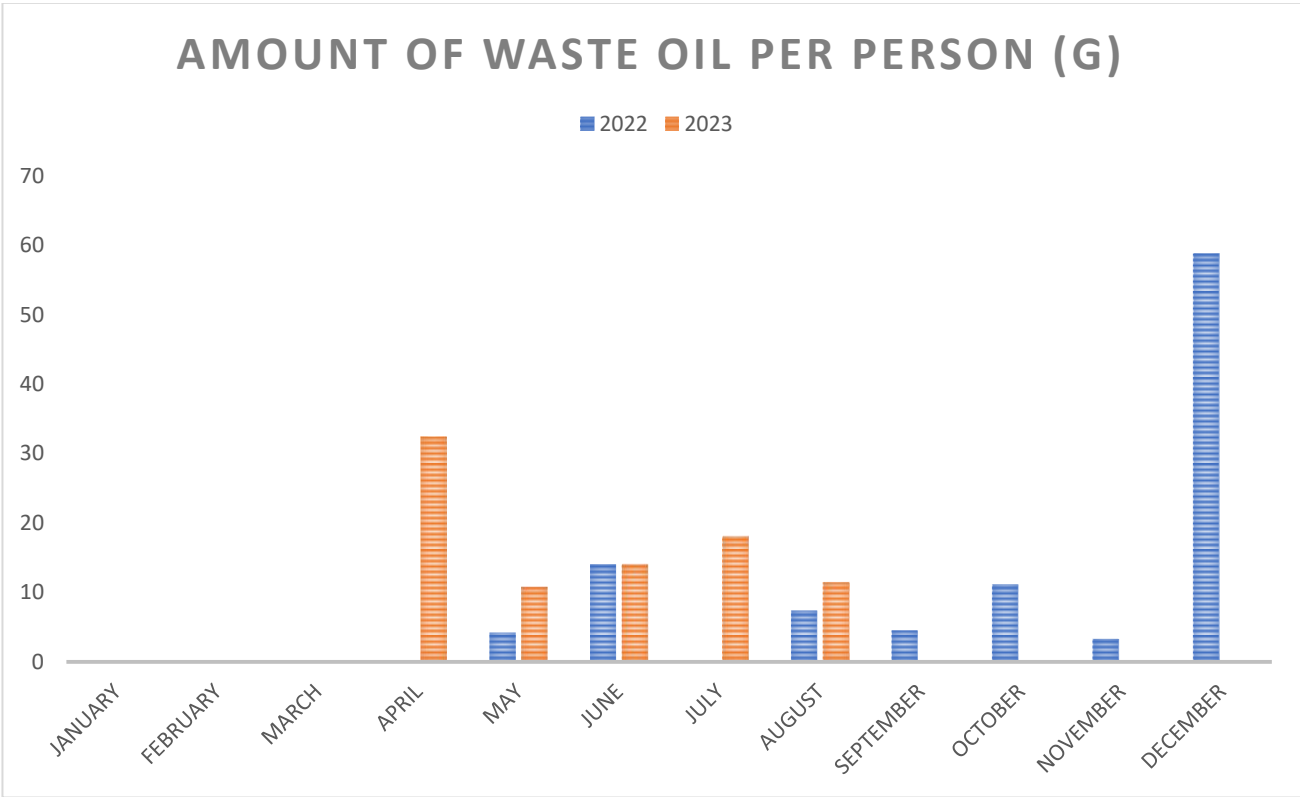
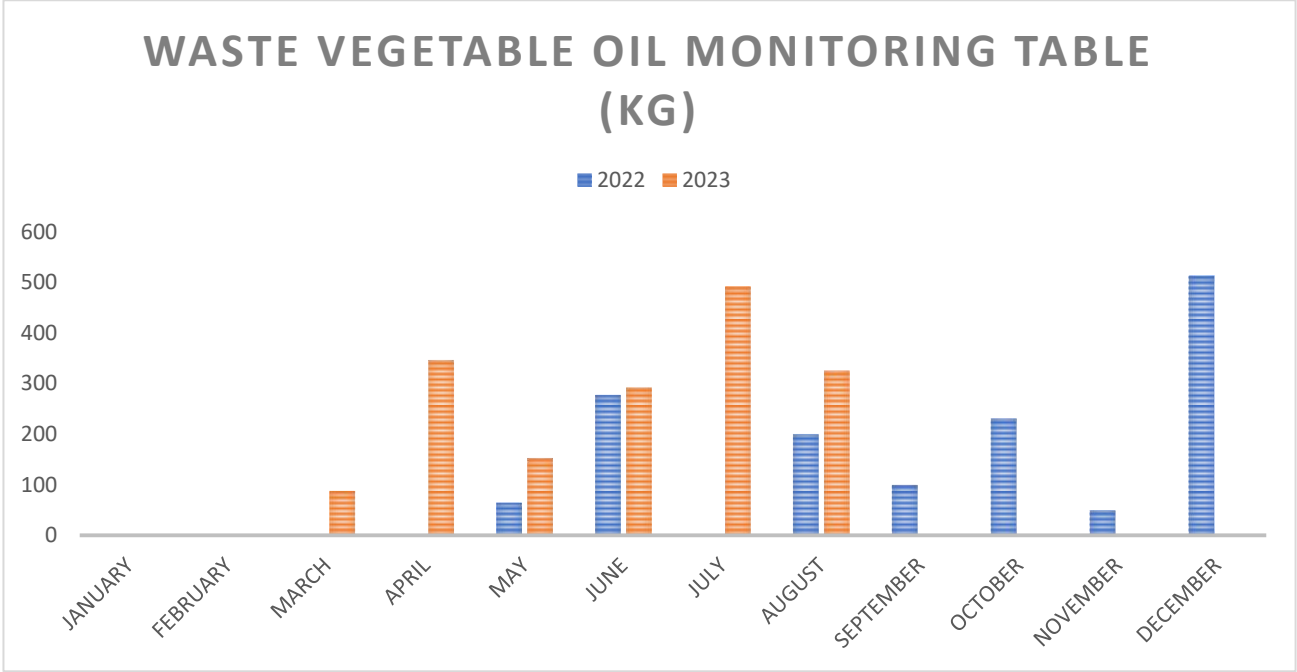
WASTE AMOUNT IN 2023 (KG)



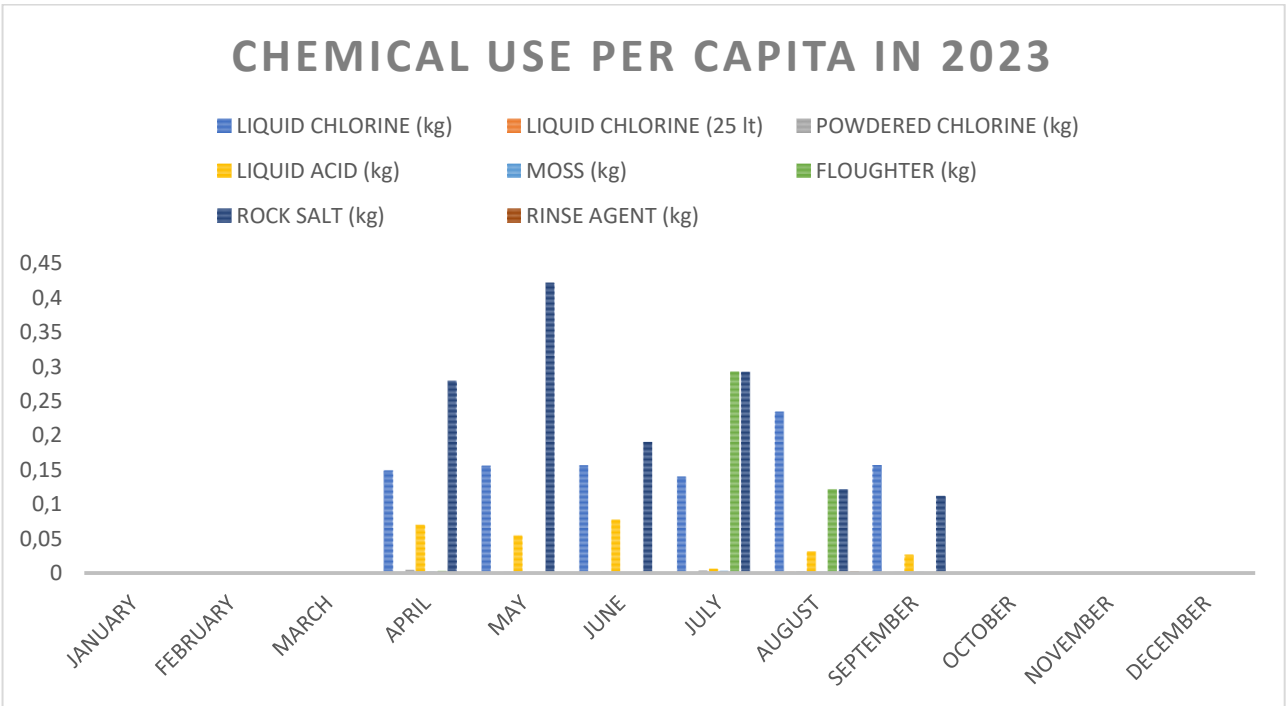
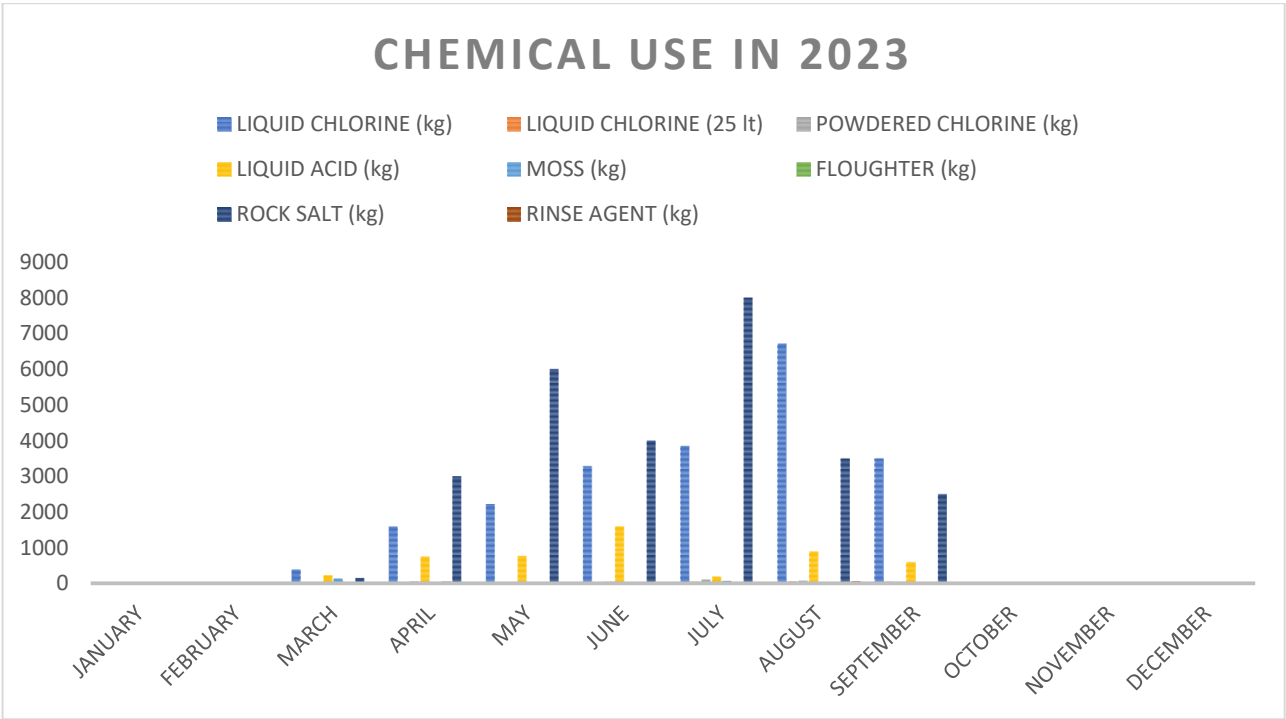
AMOUNT OF WASTE PER PERSON DAILY (KG)



Vegetable waste is stored safely in our facility until it reaches sufficient capacity before being delivered to processing facilities. Recyclable waste vegetable oils, which we have an agreement with, are regularly included in the environmental license. The amounts of waste oil generated between 2022 and 2023 are given in the graphs below.



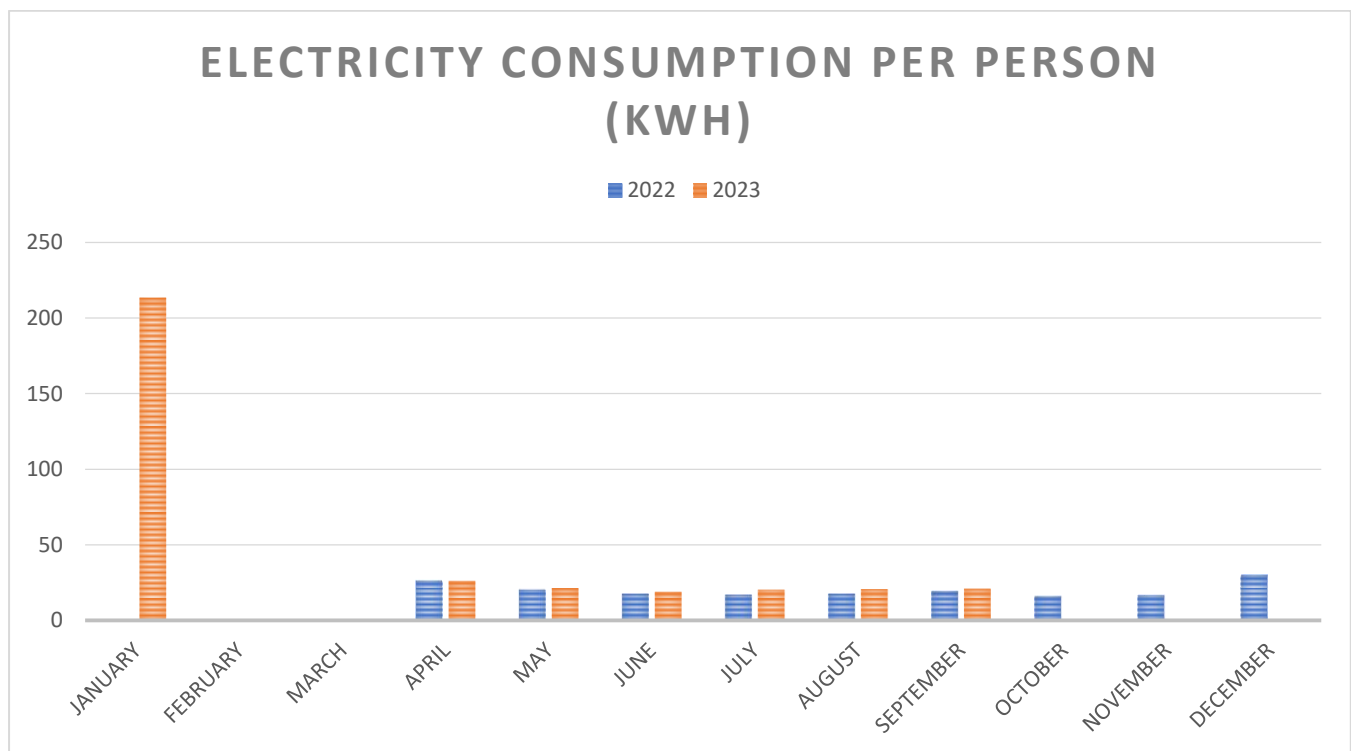
The amount of chemical products used in the pool has progressed at the same level as the target set for 2023.

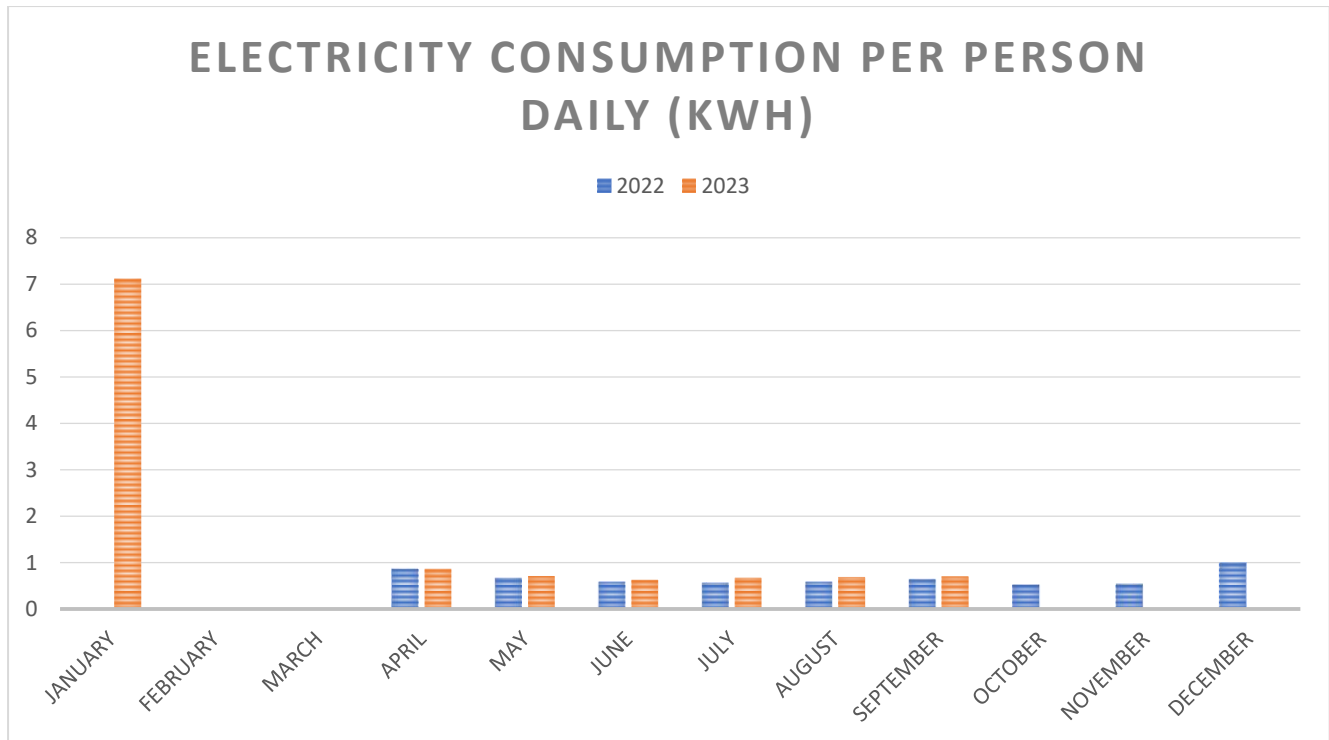


- We strive to supply products from companies that comply with chemical maintenance and take quality standards into account..

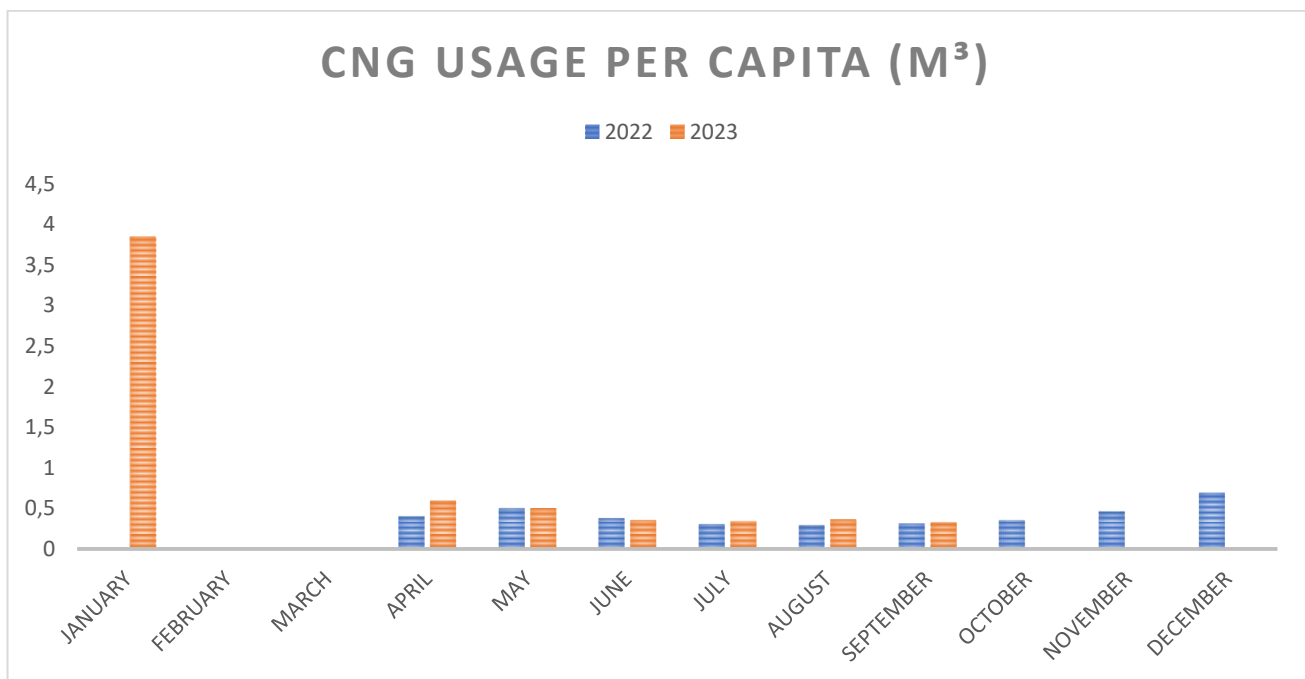
ENERGY SAVING

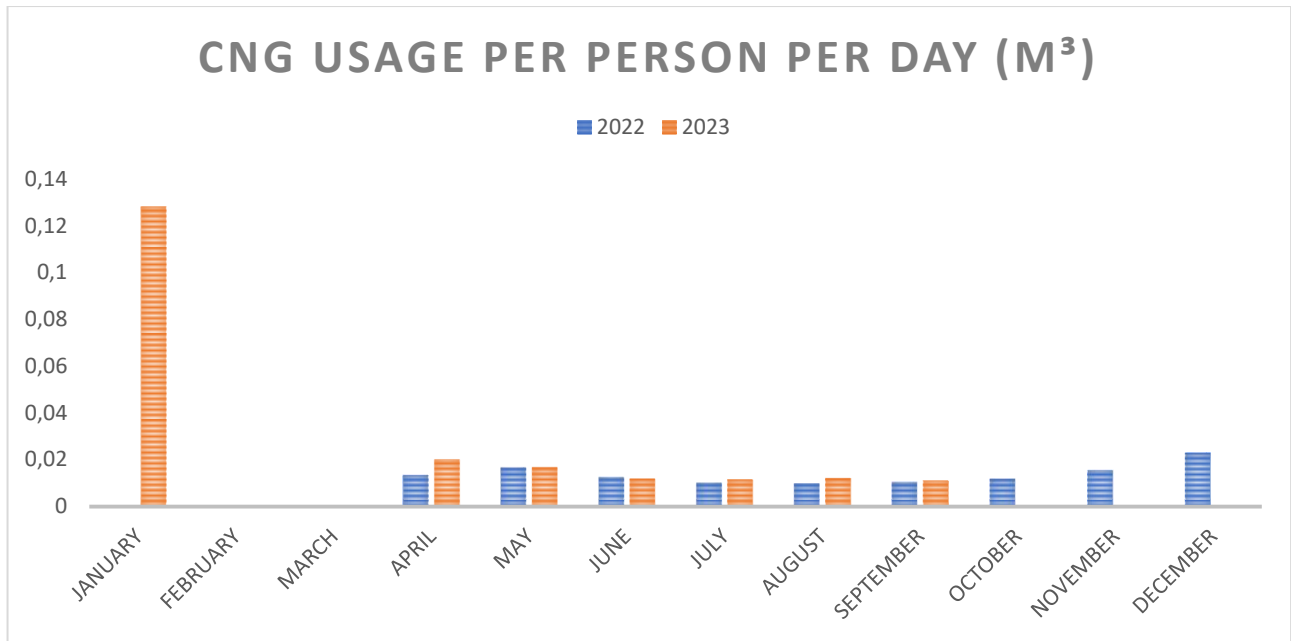
- While cooling in central system air conditioners,the coldness of the sea water is used to save electrical energy.
- Solar energy is used to heat domestic water.
- Sensor lighting is used in common areas
- When we compare it with previous years,the reason for the increase in electricity consumption in 2023 is the application for the installation of a Solar Power Plant system.Due to high amount of power requested for the installation of this system,an increase in the amount of electricity used was observed until the system was approved.





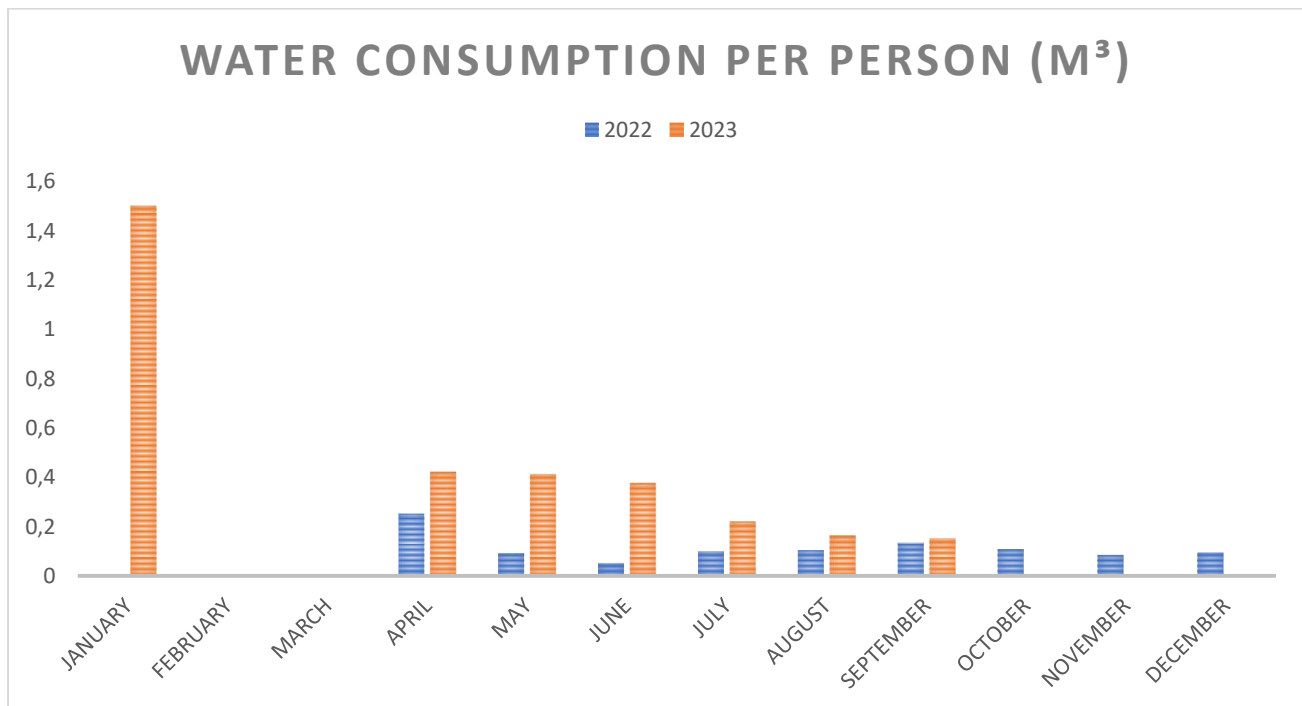
- The CNG(Natural gas) usage graph in the facility for 2023 is shown as follows





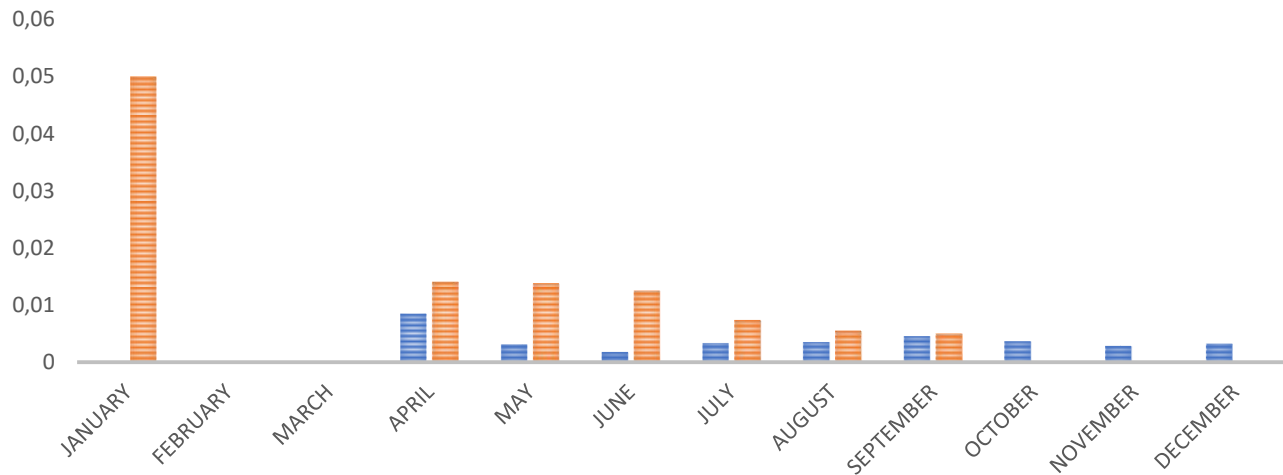
WATER SAVING

- There has been an increase in the pool pollution rate due to the high number of children in water consumption, which has a %5 reduction target in the 2023 target plan. For this reason, the target result was affected.



DAILY WATER CONSUMPTION PER PERSON (M³)

■ 2022 ■ 2023



5. Personnel and Working Life

The consistent and quality service approach that we have adopted since the opening of our hotel is conveyed to the staff by providing training at certain periods during the season. These trainings are basic trainings given by departments to convey their internal functioning. General trainings are as follows;

- Enviromental and waste management training
- Occupational health and safety training
- Child abuse prevention training
- Gender equality training
- First Aid Training
- Fire training
- Hygiene Training
- Legionella Training
- Sustainability Training

Training times per person are listed as follows;

DEPARTMANT	TIME
ANIMATION	2.29
FOOD BEVERAGE SERVICES	11.63
QUALITY	1
KITCHEN	11.58
GUEST RELATION	2.10
HOUSEKEEPING	3.10
FRONT OFFICE	8.30

This information is provided by providing orientation training to the personnel, both verbally and practically. Task distribution has been made in our hotel in order to ensure sustainability more effectively. The job descriptions of our staff within the scope of sustainability are briefly stated below.

	SÜRDÜRÜLEBİLİRLİK GÖREVİ
ULVİYE ÖZDEMİR USLU	TEAM LEADER
TÜRKKAN GÜNAY	SUPPLIER PURCHASING REPRESENTATIVE
NİLGÜN YILMAZ	EMPLOYEE REPRESENTATIVE
MAHMUT TOSUN	CHEMICAL USE EXECUTIVE REPRESENTATIVE
HACI YAMAN	ENERGY MANAGEMENT REPRESENTATIVE
YUSUF ÇEKİÇ	GUEST REPRESENTATIVE
MELİKE AKÇOCUK	ENVIRONMENT REPRESENTATIVE

- An average of 140 personnel are employed in our facility every year. Personnel numbers for September 2022 and 2023 are listed as follows;

PERSONEL NUMBER				
	FEMALE	MALE	FOREIGN FEMALE	FOREIGN MALE
2022	48	157	-	1
2023	67	144	1	1

There is no discrimination between men and women in personnel employment, and recruitment is made based on competence. Our board also offers internship opportunities for reading education in vocational high schools. Students who did internship during the season in 2022 and 2023 are given below;

NUMBER OF TRAINEES		
	FEMALE	MALE
2022	8	6
2023	7	3

6. Social Studies Carried Out

The 'Let's Keep Our Environment Clean' event was held on the beach of our hotel with all our staff.



- Saplings were planted on March 21st Forest Week in order to emphasize and promote the importance of protecting our trees and natural resources on behalf of our facility.



- Zero Waste Project'is implemented in our facility to reduce waste,increase recycling and efficient use of resources



- Various activities were carried out with our little guests staying in children's homes in our facility



7. Cultural Studies

In our hotel, basic information is provided to both staff and guests withing the scope of sustainability, and staff is given periodic training. Necessary information is given verbally from the moment the guest enters the facility. In addition, the necessary information is provided in written form in the info file in the rooms.

In our hotel depending on the density, the Turkish Night concept is applied on Monday nights and the cultural dishes of our country are offered to the guests.

For example; keşkek helva, kabak tatlısı, çiğ köfte, şerbetli hamur tatlıları vs.





- In our restaurant, our cultural heritage is presented to the guest by using decorations that reflect our country.



- A few of Alanya's cultural heritage are painted on the walls of tunnel connecting to the beach and the hotel.



- Turkish delight is served with Turkish Lokum.

